



March 19, 2018

Dear Customer,

Aqua Pennsylvania, Inc. (Aqua) will be replacing the existing 6-and 8-inch cast iron mains on the following street(s) in Haverford Township, Delaware County as part of our ongoing infrastructure improvement program.

- Ellis Road from 100 feet south of Garlor Drive to house # 321 Ellis Road
- Garlor Drive from Ellis Road to Josie Lane
- Barbara Lane from Garlor Drive to house # 25 Barbara Lane
- Castle Rock Drive from Ellis Road to end of the cul-de-sac

The new main will increase service reliability, reduce the potential for discolored water and improve firefighting capabilities in the area. The \$975,000 project is scheduled to begin the week of March 26, 2018 with the installation of 5,496 feet of 6-and 8-inch ductile iron main; the installation phase is expected to be complete in August, 2018. Final job completion including final road restoration will be completed in the fall of 2018. Aqua will have an inspector on the job each day to track progress and answer any questions you may have.

Following the installation of the new water main, the new main will be flushed, chlorinated and tested for water quality before being placed into service. During the chlorination/testing phase, activity on the job site will be limited. Once the water quality testing has been completed, we will transfer each water service and fire hydrant onto the new main. All final connections to side streets will be performed and abandonment of the old main will take place. It is important to note, the trench will be covered with *temporary* black-top at the end of each work day.

Daily construction typically takes place between 7:30 a.m. and 4:00 p.m. During construction we will provide limited access for emergencies, mail and trash services. Also during construction, residents will have reliable access to their properties. However, at times we may need to re-route residents from alternate directions due to changing work zones. We will notify customers 24 hours in advance of any scheduled shutdown of our main or interruptions of water service. Please keep in mind, as with any construction project, emergency shutdowns may be necessary. With any shutdown, it is our goal to restore service to our customers as soon as possible.

If you have any questions regarding the project, please contact us at 610.328.7713. Should you have a non-construction related emergency, including a water quality issue, please call our Customer Service Department or after-hours control center at 877.987.2782.

We appreciate your patience and cooperation for the duration of this construction project. It is critical we continue to make important upgrades and improvements to our water distribution system so we can provide reliable service and high-quality water to your homes and businesses.

Sincerely,

Alan Roth

Alan Roth
Manager of Construction